essential skills
training and recruitment

Online Aged Care Training

Tailored online training solutions for Aged Care and Home Care Organisations

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CHANGING LIVES
SINCE 2010

Let's start with a few questions

✓ Are you meeting your Aged Care compliance requirements when it comes to training for your team?

✓ Do you have a record keeping system for your team members training? What evidence can you provide?

✓ What does your team onboarding process look like? Is it streamlined, or are there opportunities for improvement?

✓ Do you already have a online training system but you're paying for things you are not using?

✓ How do you evaluate your team's clinical skills? What measures do you have in place to ensure they are providing high-quality support and are competent in their roles?

✓ Have you conducted a training needs analysis to identify your gaps?

How we can help

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FREE Training Gap Analysis

Our expert team will help identify areas where your teams' skills may need development, assisting you to meet your compliance requirements with the Aged Care Quality Standards. We tailor this analysis to meet your specific needs, delivering insights that drive performance, reduce risk, and enhance service delivery. Let us help you invest in the right training to empower your team and stay ahead in a competitive environment.

Tailored Training Package

Our extensive library of online training courses is specifically designed for the aged care sector. Unlike pre-packaged suites, you have the flexibility to select only the topics your organisation needs. All content is developed in line with the The Aged Care Quality Standards and addresses industry-identified skills gaps. Our library continues to expand, and if there's a course you require that we don't yet offer, simply let us know.

To complement the online training, we provide a variety of practical skills training options for your team. You can choose from face-to-face sessions, delivered either onsite or at our dedicated training rooms in Warabrook NSW. If you prefer to conduct practical assessments in-house, we offer comprehensive skills checklists that can be used for staff assessments and serve as audit evidence.

ONLINE TOPICS AVAILABLE

- Supporting the person with Dementia
- Family, carers and the older person
- Dysphagia in older people
- Continence Care
- Recognising the deteriorating older person
- Supporting clinical care - Cognitive impairment
- Falls Prevention in Aged Care
- Pressure injury prevention and management
- Recognising Delirium
- Sexual Autonomy of Older People in Aged Care
- Trauma Aware & Healing Informed Care for First Nations Elders
- Supporting the psychological safety of Older People receiving aged care services
- Supporting the psychosocial safety of workers in aged care
- Trauma aware and healing informed care for older people
- Responding to medical emergencies in aged care
- Maintaining Professional Boundaries
- Letting go...unfolding the process of actively dying
- After Death: Care and Considerations
- Living with a Life Limiting Illness
- Grief
- Clinical Skills
- Medication Awareness
- Mental Health Crisis Support
- Mental Health in the Workplace for Workers
- Food Safety
- Workplace Health and Safety including Manual Handling
- Discrimination, Bullying and Harassment
- The Incidental Counsellor

Coming soon..... Nutrition, hydration & malnutrition, Code of conduct & Quality standards, Serious Incident Response Scheme.

Access Anytime, Anywhere!

All students are issued with a certificate of completion once each topic is finalised.

If there is something you need that you don't see listed, give us a call to discuss, we are adding new topics all the time!
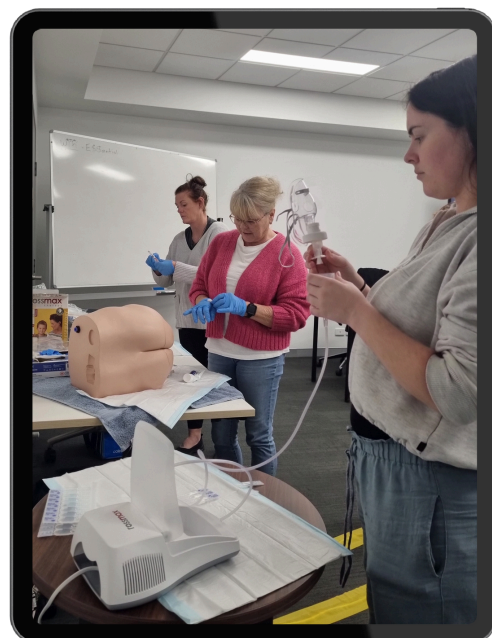
Pricing

If you only have a small number of team members that require training you can pay and enrol online and get started right away. Prices start from $33.50 per course. Bulk purchases available.

https://learn.essentialskills.com.au/store

If you have a larger team and you would like access to live reports on their progress we have flexible, tailored packages and corporate pricing available.

No lock in contracts! Only pay for the courses you need.

Course Title	Aged Care Standards Mapping
Supporting the person with Dementia	1.1.2, 1.2.2, 3.2.6, 5.1.3 & 5.6.1
Supporting the Psychological Safety of Older People Receiving Aged Care Services	5.5.5 & 7.1.3
Supporting the psychosocial safety of workers in aged care	2.2.2 & 2.8.2
Trauma Aware & Healing Informed Care for First Nations Elders	1.1.2, 2.1.5, 2.1.6, 2.2.2 & 5.1.3
Sexual Autonomy of Older People in Aged Care	1.1.3, 2.1.5 & 7.1.6
Family, carers and the older person	1.2.2, 3.2.6, 3.3.3
Dysphagia in older people	3.2.5, 3.3.3, 5.5.1 & 5.6.1
Continence Care	3.2.5, 3.3.3 & 5.5.2
Recognising the deteriorating older person	3.1.5, 3.2.5, 3.3.3, 5.4.3, 5.4.4, 5.4.5 & 5.6.1
Supporting clinical care - Cognitive impairment	1.2.2, 3.2.5, 3.3.3 & 5.6.1
Falls Prevention in Aged Care	3.1.5, 3.2.5, 3.3.3, 5.4.3, 5.4.4 & 5.5.3
Pressure injury prevention and management	3.2.5, 3.3.3, 5.1.3 & 5.5.8
Trauma aware and healing informed care for older people	1.1.1, 1.1.2, 2.3.5, 3.2.1, 3.2.2, 3.2.5, 3.3.3 & 7.1.3
Responding to medical emergencies in aged care	2.9.6, 3.2.5 & 3.3.3

Common non-conformities related to staff training during Aged Care Standards audits include inadequate or outdated training, lack of evidence of staff competency, poor documentation of training records, and insufficient induction processes. Audits often reveal gaps between staff skills and the care needs of residents, highlighting the need for ongoing education, robust onboarding, and clear alignment between workforce capability and service delivery.

Skills Assessments

Ensure your team members are delivering quality service to your clients by assessing their clinical skills. We offer a range of skills assessments that can be conducted upon completion of their online courses. You can purchase these checklists for your organisation, customise them with your own branding, and conduct assessments in-house. If you need assistance, our **Registered Nurses** are available to support and guide your team in developing these critical skills.

- Administer a Suppository or Enema
- Administering Midazolam
- Assisting with Insulin Administration with Pen
- Catheter Care Connection and Draining of a Bag
- Perform Intermittent Catheterisation
- Changing an Ostomy System
- Clinical Skills
- Enteral (PEG) Feeding
- Hand Washing
- Manual Handling
- Manual Handling with Van Transport
- Medication - Webster Pack and Liquid
- Preparing Food Safely for People with Dysphagia
- Taking a Blood Glucose Level (BGL)

Pricing

If you would like to purchase any of the checklists for use in your organisation, they start from $49.95 each. Once purchased, you can use as many times as you like.

If you would like a skills assessment workshop delivered by one of our **Registered Nurses**, contact us for a quote. You will receive completed skills checklists and certificates of completion for your records and compliance evidence.

If there is something you need that you don't see listed, give us a call to discuss, we are adding new checklists all the time!

Team Member Onboarding

A well-structured onboarding process is essential for setting new team members up for success. It ensures a smooth transition into your organisation, helping them feel welcomed, confident, and aligned with company values from day one.

By incorporating online training, you provide new team members with flexible, accessible learning options, ensuring they are equipped with the knowledge and skills needed from the start. Online training also allows for consistent delivery of content, tracking progress, and reduced training time. This combination of structure and flexibility increases engagement, accelerates productivity, and improves retention rates. Investing in comprehensive onboarding, enhanced by online training, creates a strong foundation for long-term success and fosters a positive team culture.

What do you currently have in place?

- Do you feel like your onboarding process is all over the place, not very structured?
- Are you including the training for your team members into your onboarding process?
- Are you using multiple systems to track your team members progress?
- Do you want a solution that can grow with you?

Consider having your own Learning Management System (LMS) with Essential Skills. In addition to having access to our course content, you can also add your own. We can help you build out your onboarding process, we can even help create custom content specific to your organisation. You will have access to live records of your team members progress through custom reports and you can set due dates for content completion and set up automated reminders.

Contact us to chat about your needs and a tailored solution for your organisation.

Book in your **FREE** Training Gap Analysis